



# **MEDIA RELEASE**

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**FOR IMMEDIATE RELEASE**

## **CGU urges customers affected by heavy rain on NSW north coast to lodge claims**

CGU Insurance is urging customers affected by the heavy rain that hit the NSW north coast late last week and on the weekend to make immediate contact and lodge a claim.

Allison Prince, CGU National Claims Manager Commercial & Rural, said the company's claims team was working hard to ensure customers were helped as soon as possible.

"Our people are lodging claims and speaking with customers about any immediate needs they may have," said Ms Prince. "We expect the number of claims to increase in the coming days as more customers get in touch with us."

CGU is encouraging affected customers who have yet to make a claim to contact the 24-hour claims service line on **1800 252 461** or to speak with their insurance broker or adviser.

**ENDS**

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### **About CGU**

CGU is Australia's largest regional and rural insurer offering a comprehensive range of commercial, rural and personal insurance products through a network of over 1,000 insurance brokers and authorised representatives. CGU has been operating in Australia for almost 150 years and is part of Insurance Australia Group (IAG). CGU holds an 'AA-' insurer financial strength rating from Standard & Poor's.