

Inspection

- ◆ If your vehicle is repairable and you have chosen a CGU Preferred Smash Repairer an inspection will not be necessary on most claims.
- ◆ If an inspection is required your CGU Preferred Smash Repairer will contact us to organise it on a day that is suitable to you.

Authorisation and repair

- ◆ You should not instruct the repairer to proceed with your repairs. Leave that to us.
- ◆ If you have chosen a CGU Preferred Smash Repairer our assessors will check the quotation submitted by your repairer. If the vehicle is repairable and all is in order our assessor will authorise the repairer to proceed immediately.
- ◆ If you are required to pay an Excess our staff will let you know at the time you lodge your claim.
- ◆ If you are required to contribute to the cost of any parts, our assessor will contact you and advise you of this. You should not pay for any parts unless we have told you so.
- ◆ Your CGU Preferred Smash Repairer will contact you when your repairs have been completed.
- ◆ If you have chosen a CGU Preferred Smash Repairer the workmanship for the repairs to the vehicle will be guaranteed for the life of the vehicle.
- ◆ The repairer will send your repair account to CGU.

... or beyond repair

If your vehicle is considered to be beyond repair, our assessor may contact you to discuss the pre-accident value of the vehicle and to arrange moving it to a storage facility. We will contact you after we receive our assessor's report.



contact details

New South Wales and ACT
388 George Street
Sydney NSW 2000
GPO Box 244 Sydney NSW 2001
DX 10150 SSE
Tel. (02) 8224 4000 Fax (02) 8224 4565

Victoria
485 La Trobe Street
Melbourne VIC 3000
GPO Box 390D Melbourne VIC 3001
DX 281 Melbourne
Tel. (03) 9601 8222 Fax (03) 9601 8242

Queensland
Level 11 189 Grey Street
South Bank QLD 4101
GPO Box 9902 Brisbane QLD 4001
Tel. (07) 3135 1900 Fax (07) 3135 1573

South Australia and NT
Level 8 80 Flinders Street
Adelaide SA 5000
GPO Box 9902 Adelaide SA 5001
Tel. (08) 8405 6300 Fax (08) 8405 6444

Tasmania
Level 5 188 Collins Street
Hobart TAS 7000
GPO Box 1373 Hobart TAS 7001
Tel. (03) 6230 4748 Fax (03) 6230 4740

Western Australia
Level 4 46 Colin Street
West Perth WA 6005
PO Box 7018 Cloisters Square
Perth WA 6850
Tel. (08) 9254 2222 Fax (08) 9254 3601

Website: www.cgu.com.au

This is not a claim form. Its purpose is to let you record important information at the scene of the accident. We strongly recommend you use it rather than relying on memory. Shock and the general trauma involved with any accident will diminish your ability to recall names and events.



Insurer
CGU Insurance Limited
ABN 27 004 478 371

Your insurance adviser is

on-the-scene
accident
information



Insured

Name

Address

Driver's details

Name

Address

Age Licence no.

Description of Insured Vehicle

Year/Make and model Registration no.

Details of accident

Date Time
 am pm

Where did the accident occur?

Weather at time of accident Condition of road

Your speed Other vehicle's speed
 kph kph

What warning was given?

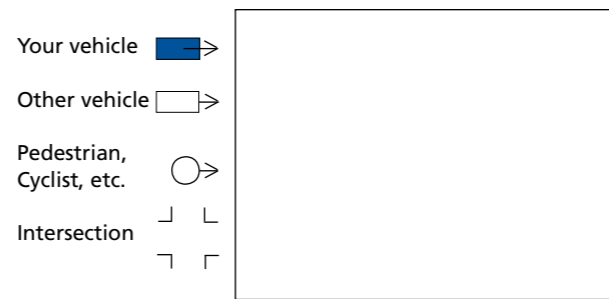
Was the accident reported to the police?

Which police station? Officer's name & no.

Description of accident

Diagram of accident

Show traffic control lights and signs, names of streets, also direction in which vehicles were going, indicate North.



Other vehicle's details

Name of registered owner

Address

Year/Make and model Registration no.

Insurance company

Nature of damage

Other driver's details

Name

Address

Private telephone no. Business telephone no.
 () ()

Age Licence no.

Independent witness(es)

Name

Address

Private telephone no. Business telephone no.
 () ()

Name

Address

Private telephone no. Business telephone no.
 () ()

Names and addresses of your passengers

If you had an accident

Call us

- ◆ Call us on 1300 657 119 about the accident as soon as possible. Call us even if you do not intend to have your vehicle repaired immediately. There is no need to complete any forms, a claim can be lodged immediately and everything will be arranged over the phone.

Choosing a repairer

- ◆ If your vehicle is not driveable, we can arrange for it to be towed to one of our CGU Preferred Smash Repairers or Repair Management Centres.
- ◆ If your vehicle is driveable, we can recommend a CGU Preferred Smash Repairer suitable to repair your vehicle.
- ◆ If you choose a CGU Preferred Smash Repairer, the repairer will contact us with a quotation for your vehicle.

'Call us on 1300 657 119 about the accident as soon as possible.'