

Business Insight Series

2010



Employer Forum and Business Insight Series 2010

CGU Workers Compensation continuously strives to support and provide added value to our clients.

Building on feedback from our customers, CGU will again host our free Employer Forum and Business Insight Series in 2010.

These events are facilitated as follows:

- The **CGU Workers Compensation Forum Series** is designed to provide employers with an opportunity to explore 'best practice' in an interactive format. These sessions are of particular value if you are a manager of staff, currently in a position with OHS responsibility and/or responsible for the management of workers compensation claims.

- The **CGU Workers Compensation Business Insight Series** will address the challenges confronting business in today's competitive employment market.

These sessions are free for CGU Workers Compensation customers and will be hosted at CGU Centre in the Melbourne CBD.

Discover the CGU Advantage...

Forum Series

Workers compensation 'case studies'

Tuesday 2 March 2010

10am - 12pm

CGU Centre, Melbourne

This interactive session will explore a range of hypothetical workers compensation case studies. Attendees will hear WorkCover experts from legal, injury rehabilitation and claims management fields explore 'best practice' injury prevention, occupational rehabilitation and industrial relations practices through the targeted case studies.

Your WorkSafe premium explained

Tuesday September 7 2010

10am - 12pm

CGU Centre, Melbourne

This session will explore the calculation of your Victorian WorkSafe premium. Points for discussion: what's included, what's exempt and what's critical. This session will also feature a presentation by WorkSafe Victoria which will explore the latest trends in employer premiums.

Business Insight Series

Coping with High Conflict Personalities at Work

Wednesday 7th July 2010

10am - 12pm

CGU Centre, Melbourne

Have you worked with someone who seems to make every challenge, every dispute and every argument a fight to the death? What drives and escalates these conflicts?

What are the patterns of behaviour that help you recognise you may be dealing with a high conflict person? What is at the centre of this behaviour that will help you deal with these situations?

In this session our presenter will examine a number of challenges employers face when dealing with high conflict personalities, and discuss strategies to more successfully manage high conflict situations.

Depression: Managing mental health problems in the workplace

Wednesday December 8 2010

10am - 12pm

Depression is more than just being stressed, upset or sad, it's a condition which can affect a person's concentration, memory, activity level, behaviour and/or physical health.

Designed for managers, supervisors and team leaders, participants in this workshop will gain an awareness of mental health problems and an understanding of the impact it can have on individuals in the workplace.

Through the use of DVD Case Studies, this session will provide the tools to recognise and approach an employee you may be concerned about.

Easy way to register:

Fax – complete and fax the above registration slip to (03) 8804 9411.

Email: WCVIC_Seminars@cgu.com.au

Further contact details:

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...that's the CGU Advantage

CGU Workers Compensation (Vic) Limited -
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Victorian WorkCover Authority